IT Essentials 5.0

11.1.1.3 Worksheet - Technician Resources

Print and complete this worksheet.

In this worksheet, you will use the Internet to find online resources for a specific computer component. Search online for resources that can help you troubleshoot the component. In the table below list a least one website for each of the following types of resources: online FAQs, online manuals, online troubleshooting/help site, and blogs. Give a brief description of the content on the site. Be prepared to discuss the usefulness of the resources you found.

Component to research: _____

Type of resources	Website address