



IT Essentials 5.0

6.9.1.8 Worksheet - ISP Connection Types

Print and complete this worksheet.

In this worksheet, you will determine the best ISP type for your customer.

Be prepared to discuss your answers.

Scenario 1

The customer lives in a remote area deep in a valley and cannot afford broadband.

Scenario 2

The customer can only receive television using satellite but lives in an area where high-speed Internet access is available.

Scenario 3

The customer is a sales person travels most of the time. A connection to the main office is required almost 24 hours a day.

Scenario 4

The customer works from home, needs the fastest possible upload and download speeds to access the company's FTP server, and lives in a very remote area where DSL and cable are not available.

Scenario 5

The customer wants to bundle television, Internet access, and phone all through the same company, but the local phone company does not offer all the services.

Scenario 6

The customer works downtown in a large city and requires a fast reliable connection that is not easily disrupted by large buildings.